

Trinity Airways

Domestic/International Fees



TRINITY AIRWAYS

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1. Cancel·Change·Refund Fee



- The above fees are for one-way trip per person.
- Change/Cancellation fees for domestic flights will be waived before midnight on the day of reservation.
(However, fees cannot be waived from the time of departure of domestic)
- Change/Cancellation fees for international flights will be waived within 24hours of reservation
(However, It is only applicable to T'way Airlines homepage/mobile, airport branch, and reservation center purchases, and fees cannot be waived from 50 minutes before departure of international flights.)
- The same amount of fee will apply to both adult and child.
- In case of the fare discounted by child and other personal discounts, the fee will be applied according to the type of adult's fare before discount.
Ex) Because the age discount applies only to the normal airfare, the same fee as that would apply to the normal fare will be applied.
For children, the fee applicable to the original fare applies after the discount.
- A flight ticket will not be refunded once 60 days pass from its expiration date.
- The expiration date for the fully unused flight tickets is one year from the date issued and once it's used it's a year from the initial departure date.
- The airport fee and fuel surcharge can be refunded at all times.

1-1. Domestic fee

(Currency: KRW)

Time of cancellation/change	Change/Cancel fee (Offline / Online)			
	Business fare	Normal fare	Smart fare	Event fare
~ 61 days before departure	1,000	1,000	2,000	· Change: 15,000 · Cancel: 100% of the fare
60 days ~ 31 days before departure	4,000	3,000	4,000	
30 days ~ 8 days before departure	6,000	6,000	7,000	
7 days ~ 2 days before departure	11,000	11,000	12,000	
1 day ~ before departure	18,000	13,000	14,000	
After departure (No-Show)	20,000	15,000	15,000	100% of the fare

1-2. Fee for itinerary from Korea (short/medium-haul)

· Applicable routes: Japan, Northeast Asia, Southeast, Guam/Saipan, Mongolia/Central Asia

(Currency: KRW)

Time of cancellation/change	Change/Cancel fee (Offline / Online)							
	Business fare		Normal fare		Smart fare		Event fare	
	Change	Cancel	Change	Cancel	Change	Cancel	Change	Cancel
~ 91 day before departure	10,000	-	5,000	-	10,000	-	70,000	70,000
90 days ~ 61 days before departure	20,000	20,000	10,000	10,000	20,000	20,000		90,000
60 days ~ 31 days before departure	30,000	100,000	15,000	30,000	30,000	40,000		
30 days ~ 6 days before departure	40,000	140,000	30,000	50,000	50,000	70,000		
5 days ~ 50 minutes before departure	60,000	180,000	40,000	70,000	60,000	90,000		100,000

1-3. Fee for itinerary from Korea (Long haul)

· Applicable routes : Australia, Europe, Americas

(Currency: KRW)

Time of cancellation/change	Change/Cancel fee (Offline / Online)							
	Business fare		Normal fare		Smart fare		Event fare	
	Change	Cancel	Change	Cancel	Change	Cancel	Change	Cancel
~ 91 day before departure	20,000	-	10,000	-	10,000	-	150,000	90,000
90 days ~ 61 days before departure	40,000	50,000	20,000	30,000	30,000	40,000		200,000
60 days ~ 31 days before departure	70,000	240,000	30,000	90,000	70,000	120,000		
30 days ~ 6 days before departure	120,000	290,000	40,000	120,000	100,000	200,000		
5 days ~ 50 minutes before departure	150,000	350,000	60,000	150,000	120,000	230,000		240,000

1-4. Fee for itinerary from Overseas

Time of cancellation/ change	Departure country	Business Fare		Normal Fare		Smart Fare		Event Fare		Currency
		Change	Cancel	Change	Cancel	Change	Cancel	Change	Cancel	
~ 50 minutes before departure	Japan	6,000	9,000	2,000	4,000	4,000	6,000	6,000	8,000	JPY
	China	500	600	140	250	300	400	450	550	CNY
	Hongkong	500	750	200	300	350	450	500	600	HKD
	Macao	500	750	200	300	350	450	500	600	MOP
	Russia	60	90	20	40	40	60	60	80	EUR
	Uzbekistan	50	75	15	25	35	45	50	60	EUR
	Kyrgyzstan	70	130	20	35	40	55	60	75	USD
	Taiwan	1,800	2,700	600	1,000	1,200	1,700	1,800	2,300	TWD
	Thailand	2,300	4,400	700	1,000	1,300	1,700	2,000	2,500	THB
	Laos	70	130	20	30	40	50	60	70	USD
	Vietnam	70	130	20	30	40	50	60	70	USD
	Philippines	70	130	20	30	40	50	60	70	USD
	Cambodia	70	130	20	30	40	50	60	70	USD
	Malaysia	280	520	80	120	160	200	240	280	MYR
	Singapore	85	160	25	45	50	65	75	90	SGD
	Indonesia	900,000	1,680,000	300,000	420,000	600,000	720,000	900,000	1,020,000	IDR
	Mongolia	60	80	20	30	40	50	60	70	USD
	Guam	70	130	20	30	40	50	60	70	USD
	Saipan	70	130	20	30	40	50	60	70	USD
	Europe	130	230	70	115	100	170	130	200	EUR
	Australia	130	280	70	130	120	220	170	270	AUD
	Canada	150	250	70	120	90	150	110	180	CAD

1-5. No-Show Fee

- The above fees are for one-way trip per person.
- Apply to: passenger(s) not cancelling ticket until 50 minutes before departure, or not boarding flight after check-in.
- No-show penalty and Change/Refund fees are applied separately.
- Route
 - Short/medium-haul routes: Japan, Northeast Asia, Southeast Asia, Mongolia/Central Asia, Guam/Saipan
 - Long-haul routes : Australia, Europe, Americas

Departure country		Business / Normal Smart / Event Fare	Currency
Korea	Short/medium-haul	150,000	KRW
	Long-haul	300,000	
Japan		15,000	JPY
China		1,000	CNY
Hong kong		1,200	HKD
Macao		1,200	MOP
Taiwan		4,500	TWD
Thailand		5,000	THB
Russia		130	EUR
Laos		150	USD
Philippines		150	USD
Vietnam		150	USD

Departure country	Business / Normal Smart / Event Fare	Currency
Cambodia	150	USD
Indonesia	1,800,000	IDR
Mongolia	150	USD
Guam	150	USD
Saipan	150	USD
Kyrgyzstan	150	USD
Uzbekistan	130	EUR
Malaysia	620	MYR
Singapore	180	SGD
Europe	250	EUR
Australia	400	AUD
Canada	400	CAD

2. Name change Fee



- You can change the passenger's name through our airport branch or reservation center. (The change fee will be charged.)
- The above fees are for one-way trip per person.
- The same amount of fee will apply to both adult and child

(Currency: KRW)

Item	Details	Fee (per person, OW)	
		Domestic	International
Korean / Foreigner	If spelling is wrong within the same pronunciation, changes can be made after paying the fee. (No limit on number of characters)	5,000	10,000

※ In case the name change fee is excluded

- In the case a last/first name was input in reverse order
- In the case an evidential documents (abstract of a family register and passport) were submitted due to name change from renaming
- Infants under 24 months
- When middle name is added

3. Baggage Fee



3-1. Excess Baggage Fee

- The baggage that exceeds the allowance for free check-in are checked-in by paying the excess baggage fee.
- The weight of a piece of check-in baggage cannot exceed 32kg. When it is heavier, it must be separately packaged.

(Currency: KRW)

Zone	Fare Type	Checked baggage based on weight	Standards	Fee
ZONE 1 (Domestic)	Event/Smart	when exceeding 15KG	Per 1KG	2,000
	Normal	when exceeding 20KG		
	Business	when exceeding 30KG		
ZONE 2 (Japan, Short-haul China)	Event	15 kg or less	A fee for up to 15 kg applies regardless of the actual checked baggage weight	60,000
	Event/Smart	when exceeding 15KG	Per 1KG	15,000
	Normal	when exceeding 20KG		
	Business	when exceeding 30KG		
ZONE 3 (Long-haul China, Taiwan, Hong Kong/Macao, Russia)	Event	15 kg or less	A fee for up to 15 kg applies regardless of the actual checked baggage weight	80,000
	Event/Smart	when exceeding 15KG	Per 1KG	18,000
	Normal	when exceeding 20KG		
	Business	when exceeding 30KG		
ZONE 3 (Mongolia)	Event/Smart/Normal	when exceeding 23kgX2PCS	Per piece or for baggage exceeding 23 kg	80,000
	Business	when exceeding 23kgX3PCS		
ZONE 4 (Southeast Asia, Kyrgyzstan)	Event	15 kg or less	A fee for up to 15 kg applies regardless of the actual checked baggage weight	100,000
	Event/Smart	when exceeding 15KG	Per 1KG	20,000
	Normal	when exceeding 20KG		
	Business	when exceeding 30KG		
ZONE 4 (Singapore)	Event/Smart/Normal	when exceeding 30KG	Per 1KG	20,000
	Business	when exceeding 32KG		
ZONE 4 (Uzbekistan)	Event/Smart/Normal	when exceeding 23kgX2PCS	Per piece or for baggage exceeding 23 kg	120,000
	Business	when exceeding 23kgX3PCS		
ZONE 4 (Oceania)	Event/Smart/Normal	when exceeding 23kgX1PC	Per piece or for baggage exceeding 23 kg	60,000
	Business	when exceeding 23kgX2PCS		
ZONE 5 (Australia)	Event	when exceeding 23KG	Per 1KG	30,000
	Smart/Normal	when exceeding 30KG		
	Business	when exceeding 40KG		
ZONE 5 (Europe)	Event	when exceeding 15KG	Per 1KG	30,000
	Smart/Normal	when exceeding 23KG		
	Business	when exceeding 40KG		
ZONE 5 (Canada)	Event/Smart/Normal	when exceeding 23kgX1PC	Per piece or for baggage exceeding 23 kg	165,000
	Business	when exceeding 23kgX2PCS		

3-2. baggage handling fee at the gate

- If your baggage is consigned at the boarding gate on the day of departure, you will required to pay the boarding gate checked baggage handling fee and excess baggage charge according to the carry-on criteria (size/weight/number) (Currency: KRW)

Item	Fee (per person / OW)	
	Domestic	Internatioanl
baggage handling fee at the gate	5,000	10,000

3-3. Special baggage fees

- Baggage that can be consigned to the airline is subject to a separate fee, regardless of whether it is included in the standard checked baggage allowance. (Currency: KRW)

Item	standards	Fee (Domestic & International)
Special baggage handling fee	1 item	20,000

※ Notice for special baggage

- Make sure to pay extra attention to the packaging of your sporting goods as they are more likely to be damaged during transit
- Sporting goods that are not packed in hard cases (including dedicated containers) may not be accepted as checked baggage, and will not be compensated for any damage
- Motorized bicycles, scooters, motorcycles, and jet skis with engines, which are likely to catch fire or explode, must be transported as air cargo
- All special baggage will incur fees regardless of free checked baggage allowance
- Refunds for special baggage fees are only available at the airport where the payment was made
- Payments can be made in the currency of the country of departure. However, only USD can be used in the Philippines and Laos.
- Special baggage must be within 277 cm in total width/length/height. Items exceeding the limit must be transported as air cargo.
- In addition to special baggage fees, fees for exceeding the free checked baggage allowance will be charged separately